



Taking care of your payments





## You enjoy life, we'll handle the bills

Imagine never having to worry about paying your childcare bill on time. With Ezidebit, we did more than imagine it. We created Australia's leading direct debit payment solution, designed to improve your budgeting and cut out those expensive late payment fees – saving you time and money.

## With Ezidebit direct debit you have a real choice

You can choose when you pay, and from the account of your choice. It's really that simple. Plus, Ezidebit allows you to make payments from all banks, building societies and credit unions, as well as Visa and MasterCard.

The Ezidebit service is as easy as:

1. Complete the Direct Debit Request form
2. Payments commence on your nominated date and continue at the selected frequency

With Ezidebit, it's easy to stay on top of your bills. Your payments will happen automatically so you'll have one less payment to worry about.

You don't need to do anything other than ensure your account has enough funds to cover the payment when it's due.

### Choose Ezidebit... for good reason

When it comes to dealing with money, few issues are more important than security. As such, Ezidebit has a stringent set of compliance and quality assurance measures in place:



- ✓ Licensed by the Australian Securities and Investment Commission (ASIC) as an Australian Financial Services Licensee (AFSL No. 315388)
- ✓ Member of A.P.C.A. (Australian Processing & Clearing Association) and complies with B.E.C.S. (Bulk Electronic Clearing System) rules & regulations
- ✓ Level 1 PCI (Payment Card Industry) Compliant, incorporating the latest technology in data storage & encryption

# Frequently Asked Questions

## What is direct debit?

Direct debit is a means of payment where you give permission to your childcare centre to collect an agreed amount of funds from your bank account or credit card. Your payments happen automatically once the timing, amount and frequency for paying your bills are established.

## Why pay by direct debit?

Direct debiting your bills saves time and gives you the peace of mind to focus on other things, without the hassle of bill stress or worrying about forgetting to pay.

Ezidebit transactions are cheaper than using cheques, withdrawing cash over the counter or utilising periodic payments.

## How do I sign up for direct debit?

Please fill out the Ezidebit Direct Debit Request form. Decide whether you want to pay your bills from your bank account or credit card. Complete the form and return it to the centre.

## Can I alter or cancel my direct debit?

Ezidebit offers you the flexibility to alter your direct debits. All you need to do is contact your childcare centre, and notify them that you wish to change your payment details or cancel the direct debit schedule.

[ezidebit.com.au/faq](http://ezidebit.com.au/faq) | 1300 763 256

